



COUNTY OF LOS ANGELES
invites applications for the position of:

MENTAL HEALTH ADVOCATE

SALARY: \$2,207.56 - \$3,217.92 Monthly
\$26,490.72 - \$38,615.04 Annually

OPENING DATE: 07/13/15

CLOSING DATE: Continuous

POSITION/PROGRAM INFORMATION:

DEPARTMENT OF MENTAL HEALTH
EXAM NUMBER: 28111C

OPEN COMPETITIVE JOB OPPORTUNITY

FILING START DATE: 07/15/2015 at 8:00 a.m.

This examination will remain open until the needs of the service are met and is subject to closure without prior notice

DEFINITION

Provides a variety of peer support, advocacy, and other recovery services to clients transitioning to community living.

ESSENTIAL JOB FUNCTIONS:

Within the context of the program population served, communicates, represents, and promotes the mental health services consumer's perspective within the continuum of care.

Orients consumers' family members, significant others, and caregivers of mental health consumers to the mental health system in order to assist these parties to navigate the system and receive necessary services.

Facilitates consumer, family member, and caregiver access to departmental and community resources and services provided by other community and public agencies by assisting with scheduling appointments and transportation;

or by accompanying the consumer to meetings that affect their receipt of services in order to provide advocacy and support in meeting consumers' needs.

Assists clients in developing independent living skills in activities such as housekeeping, cooking, shopping, budgeting, using public transportation, and attending to personal grooming and hygiene, etc. through demonstration and coaching.

Assists clients with housing needs by facilitating access to residential care or permanent housing.

Facilitates clients' participation with multi-disciplinary teams by assisting in formulating service goals and plans for achieving such goals.

Conveys community and client cultural patterns and attitudes to mental health professional staff.

Assists clients with obtaining and completing appropriate application forms for various benefits and services.

Leads recovery dialogues and discusses common transitional experiences.

Acts as interpreter for client population.

Recruits and trains volunteer mentors for clients transitioning into community living settings.

Participates in conferences/meetings within the Department of Mental Health.

Accompanies clients to appointments and self-help activities.

Attends seminars and in-service trainings in connection with related duties as assigned.

REQUIREMENTS:

MINIMUM REQUIREMENTS:

OPTION I: Six months of full-time paid or volunteer experience* in mental health advocacy, performing duties such as interacting with clients or patients concerning mental health or social service matters, answering questions and providing information about mental health/social services and disability benefits, and coordinating group facilitation -OR-

OPTION II: Completion of a recognized peer, parent, or family advocate

training program**.

LICENSE:

A valid California Class C Driver License or the ability to utilize an alternative method of transportation when needed to carry out job-related essential functions.

PHYSICAL CLASS:

2 - Light. Light physical effort which may include occasional light lifting to a 10 pound limit, and some bending, stooping or squatting. Considerable walking may be involved.

SPECIAL REQUIREMENT INFORMATION:

* Experience is evaluated on the basis of a verifiable 40-hour workweek. Work performed part-time will be prorated on a month-for-month basis.

** To qualify for Option II, a copy of the Training Certificate must be submitted with the application at the time of filing or within 15 days of filing. Peer advocate training programs offered by National Mental Health Association in Los Angeles, Pacific Clinics, Westside Center for Independent Living, Project Return, NAMI-LASC, or a comparable agency are generally recognized.

DESIRABLE QUALIFICATIONS:

- Experience in referring clients to appropriate public agencies.
- Experience working with ethnically diverse populations concerning mental health issues.

ADDITIONAL INFORMATION:**EXAMINATION CONTENT:**

This examination will consist of an evaluation of experience and training based upon application information and Desirable Qualifications weighted 100%.

Candidates must achieve a passing score of 70% or higher to be placed on the eligible register.

SPECIAL INFORMATION:

Past and present mental health clients and family members who meet the minimum requirements are encouraged to apply.

VACANCY INFORMATION:

The eligible register resulting from this examination will be used to fill vacancies within the Los Angeles County Department of Mental Health.

AVAILABLE SHIFT: Appointees may be required to work any shift, including evenings, nights, weekends and holidays.

ELIGIBILITY INFORMATION:

The names of candidates receiving a passing grade on this examination will be placed on the eligible register in the order of their score group for a period of at least twelve (12) months following the date of promulgation on the eligible register.

Applications will be processed on as-received basis and promulgated to the eligible register accordingly.

No person may compete in this examination more than once every twelve (12) months.

APPLICATION AND FILING INFORMATION:

Application must be filed online only. All applicants are required to submit a Standard County of Los Angeles Employment Application online (via electronic submission). We must receive your application and additional documents, if any, by 5:00 pm, PST, on or before the last day of filing. Applications submitted by U.S mail, fax, or in person will not be accepted.

Fill out your application completely. The acceptance of your application depends on whether you have clearly shown that you meet the requirements. Utilizing verbiage from class specifications and minimum requirements serving as your description of duties will not be sufficient to meet requirements. Doing so may result in an incomplete application and you may be disqualified. Indicate any relevant education, training, and experience in the spaces provided on the application so we can evaluate your qualifications for the job. For each job held, give the name and address of your employer, your job title, beginning and ending dates, number of hours worked per week, description of work performed, and salary earned. **If your application is incomplete, it will be rejected.**

Resume cannot be accepted in lieu of applications. Resumes showing training and experience may be uploaded as attachments to the applications. Candidates must provide copies of any and all required documents at the time of filing.

All information is subject to verification. We may reject your application at any time during the examination and hiring process, including after

appointment has been made. **Falsification of any information may result in disqualification or rescission of appointment.**

INSTRUCTION FOR FILING ONLINE

Apply online by clicking on the "Apply" tab for this posting. You can also track the status of your application using this website.

Applications electronically received after 5:00 p.m., PST, on the last day of filing will not be accepted.

Attachment: If you are unable to upload required documents, you must email them to exams@dmh.lacounty.gov within fifteen (15) calendar days of online filing. Please include the exam number and the exam title in the subject line.

SOCIAL SECURITY NUMBER LANGUAGE

All applicants must enter a valid social security number at the time of filing. Entering anything other than a valid social security number (i.e. 000-00-0000, 111-11-1111, etc.) will result in an automatic rejection of your application.

COMPUTER AND INTERNET ACCESS AT LIBRARIES

For candidates who may not have regular access to a computer or the internet, applications can be completed on computers at public libraries throughout Los Angeles County.

NO SHARING OF USER ID AND PASSWORD

All applicants must file their applications online using their own user ID and password. Using a family member or friend's user ID and password may erase a candidate's original application record.

Department Contact

My Luu, Exam Analyst
213-972-7046
Exams@dmh.lacounty.gov

ADA Coordinator Phone: 213- 972-7034

California Relay Services Phone: 800-735-2922

Your Responsibilities:

1. Completing Your Application:

- a. Before submission of the application, it is your responsibility to ensure that all information provided is correct and complete on the application. Incomplete applications cannot be accepted.
- b. Please list separately the PAYROLL TITLE for each job. Do not group your experience. Specify the beginning and

Social Security Act of 2004: Section 419 (c) of Public Law 108-203, the Social Security Protection Act of 2004, requires State and local government employers to disclose the effect of the Windfall Elimination Provision and the Government Pension Offset Provision to employees hired on or after January 1, 2005, in jobs not covered by Social Security. The County of Los Angeles does not participate in the Social Security System. All newly hired County of Los Angeles employees

ending dates for each job. If you are a County employee and have been promoted, do NOT list all of your time with the County under your present payroll title.

c. Your Social Security Number must be included for record control purposes. Federal law requires that all employed persons have a Social Security Number.

d. To receive APPROPRIATE CREDIT, include a copy of your diploma, transcript, certificate, or license as directed on the job posting.

must sign a statement (Form SSA-1945) prior to the start of employment indicating that they are aware of a possible reduction in their future Social Security benefit entitlement. For more information on Social Security and about each provision, you may visit the website www.socialsecurity.gov, or call toll free 1-800-772-1213. Persons who are deaf or hard of hearing may call the TTY number 1-800-325-0778 or contact a local Social Security office.

2. Minimum or Selection Requirements are listed in the job posting.

a. YOUR APPLICATION WILL BE ACCEPTED ONLY IF IT CLEARLY SHOWS YOU MEET THESE REQUIREMENTS. The information you give will determine your eligibility and is subject to verification at any time.

b. You must be at least 16 years of age at the time of appointment unless other age limits are stated on the job posting. The Federal Age Discrimination in Employment Act (ADEA) of 1967, as amended, prohibits discrimination on the basis of age for any individual over age 40.

c. Your experience may be paid or unpaid unless the job posting states otherwise. Experience is evaluated on the basis of a verifiable 40-hour week.

3. Application Deadline:

a. All job applications must be completed and submitted by the last day of the filing period and closing time indicated on the job posting. Job postings with an open continuous filing period are subject to closure without prior notice. It is to your advantage to file your application early and not wait until the last allowable date and time as you will not be able to apply once the filing period has closed.

b. Applications for positions designated "Apply in Person" must be filed in person at the address provided on the job posting.

4. Change of Name or Address:

To change personal information such as your name or address, log into your profile and make the necessary change. This can be done at any time.

5. Promotional Examinations:

a. Some of your experience may have been in a position in which such work is not typically performed. If such experience is permitted as indicated on the job posting, a signed Verification of Experience Letter (VOEL) signed by your department's Human Resources Office must be attached to your application unless otherwise stated on the job posting.

b. If indicated on the job posting, permanent employees who have COMPLETED THEIR INITIAL PROBATIONARY PERIOD AND HOLD A QUALIFYING PAYROLL TITLE may file for promotional examinations if they are within six months of meeting the experience requirements by the last day of filing or at the time of filing for open continuous exams.

6. Equal Employment Opportunity/Non-Discrimination Policy:

a. It is the policy of the County of Los Angeles to provide equal employment opportunity for all qualified persons, regardless of race, color, religion, sex, national origin, age, sexual orientation or disability.

b. If you require material in an ALTERNATE FORMAT or are an individual requesting REASONABLE ACCOMMODATION(S) in the examination process for a physical or mental disability, please CONTACT THE AMERICANS WITH DISABILITIES ACT (ADA) COORDINATOR LISTED ON THE JOB POSTING. The

Record of Convictions: As part of the selection process you may be required to complete and submit a Candidate Conviction History Questionnaire (CCHQ). PLEASE DO NOT SUBMIT THE CCHQ WITH YOUR APPLICATION, unless instructed to do so. A full disclosure of all convictions is required, when requested. Failure to disclose convictions will result in disqualification. Not all convictions constitute an automatic bar to employment. Factors such as your age at the time of the offense(s), and the recency of offense(s) will be taken into account, as well as the relationship between the offense(s) and the job(s) for which you apply. However, any applicant for County employment who has been convicted of workers' compensation fraud is automatically barred from employment with the County of Los Angeles (County Code Section 5.12.110). ANY CONVICTIONS OR COURT RECORDS WHICH ARE EXEMPTED BY A VALID COURT ORDER DO NOT HAVE TO BE INCLUDED.

For more information regarding convictions that are not subject to disclosure, please refer to the CCHQ from the link below:

http://file.lacounty.gov/dhr/CCHQ_2014.pdf

Americans with Disabilities Act of 1990: All positions are open to qualified men and women. Pursuant to the Americans with Disabilities Act of 1990, persons with disabilities who believe they need reasonable accommodation, or help in order to apply for a position, may contact the ADA/Personnel Services for Disabled Persons Coordinator. Hearing impaired applicants with telephone teletype equipment may leave messages by calling the teletype phone number on the job posting. The County will attempt to meet reasonable accommodation requests whenever possible.

Veteran's Credit: In all open competitive examinations, a veteran's credit of 10 percent of the total credits specified for such examinations will be added to the final passing grade of an honorably discharged veteran who served in the Armed Forces of the United States under any of the following conditions: During a declared war; -or- During the period April 28, 1952 through July 1, 1955; -or- For more than 180 consecutive days, other than for training, any part of which occurred after January 31, 1955, and before October 15, 1976; -or- During the Gulf War from August 2, 1990 through January 2, 1992; -or- For more than 180 consecutive days, other than for training, any part of which occurred during the period beginning September 11, 2001, and ending on August 31, 2010 the last day of Operation Iraqi Freedom; -or- In a campaign or expedition for which a campaign medal or expeditionary medal has been authorized and awarded. Any Armed Forces Expeditionary medal or campaign badge, including El Salvador, Lebanon, Grenada, Panama, Southwest Asia, Somalia, and Haiti qualifies for credit.

A campaign medal holder or Gulf War veteran who originally enlisted after September 7, 1980 (or began active duty on or after October 14, 1982, and has not previously completed 24 months of continuous active duty) must have served continuously for 24 months or the full period called or ordered to active duty.

This also applies to the spouse of such person who, while

provision of reasonable accommodation may be subject to verification of disability as allowable with State and Federal law. All disability-related information will remain confidential.

Disclaimer: The County of Los Angeles is not responsible or in any way liable for any computer hardware or software malfunction which may affect the employment application or the application selection process.

You assume all responsibility and risk for the use of this system and the Internet generally. This system and the information provided on it are provided on an "as is" and "as available" basis without warranties of any kind, either express or implied. No advice or information given by the County of Los Angeles or its respective employees shall modify the foregoing or create any warranty.

The County of Los Angeles expressly disclaims any warranty that the information on this system or on the Internet generally will be uninterrupted or error free or that any information, software or other material accessible from the system is free of viruses or other harmful components. You shall have no recourse against the County of Los Angeles as the system provider for any alleged or actual infringement of any proprietary rights a user may have in anything posted or retrieved on our system.

The County of Los Angeles shall not be liable for any direct, indirect, punitive, incidental, special or consequential damages arising out of or in any way connected with the use of this system or with the delay or inability to use it (or any linked sites), or for any information obtained through this system, or otherwise arising out of the use of this system, the Internet generally or on any other basis.

NOTE: Your application is submitted using Secure Encryption to ensure the privacy of all information you transmit over the Internet.

By accepting the Use Disclaimer set forth here, you agree to all of the above terms and further agree to use this Online Job Employment Application System only for the submission of bona fide employment applications to the County of Los Angeles. Any other use of this Online Job Employment Application System, including without limitation any copying, downloading, translation, decompiling, or reverse engineering of the system, data, or related software, shall be a violation of the Use Disclaimer.

Benefit Information: Depending on the position, the successful candidate will enroll in a contributory defined benefit pension plan if the candidate is a "new member" of the County's defined benefit plan (LACERA) on or after January 1, 2013 (first employed by the County on or after December 1, 2012) – unless she or he established reciprocity with another public retirement system in which she or he was a member before January 1, 2013. It should be noted that County employees do not pay into Social Security, but do pay the Medical Hospital Insurance Tax portion of Social Security at a rate of 1.45%. The Los Angeles County Employees Retirement Association (LACERA) has reciprocal agreements with several public retirement systems in California.

engaged in such service was wounded, disabled or crippled and thereby permanently prevented from engaging in any remunerative occupation, and also to the widow or widower of any such person who died or was killed while in such service. A DD214, Certificate of Discharge or Separation from Active Duty, or other official documents issued by the branch of service are required as verification of eligibility for Veterans preference. Applicants must submit the documentation for each open competitive exam to qualify for veteran's credit.

Employment Eligibility Information: Final appointment is contingent upon verification of U.S. citizenship or the right to work in the United States. Immigration law provides that all persons hired after November 6, 1986, are required to present the original documents to the County, within three (3) business days of hiring, which show satisfactory proof of: 1) identity and 2) U.S. employment eligibility.

Los Angeles County Child Support Compliance Program: In an effort to improve compliance with court-ordered child, family and spousal support obligations, certain employment and identification information (i.e., name, address, Social Security number and date of hire) is regularly reported to the State Directory of New Hires which may assist in locating persons who owe these obligations. Family Code Section 17512 permits under certain circumstances for additional employment and identifying information to be requested. Applicants will not be disqualified from employment based on this information.

The California Fair Employment and Housing Act (Part 2.8 commencing with Section 12900 of Division 3 of Title 2 of the Government Code) and the Regulations of the Fair Employment and Housing Commission (California Code of Regulations, Title 2, Division 4, Sections 7285.0 through 8504) prohibits employment discrimination based on race or color; religion; national origin or ancestry, physical disability; mental disability or medical condition; marital status; sex or sexual orientation; age, with respect to persons over the age of 40; and pregnancy, childbirth, or related medical conditions.

Test Preparation: Study guides and other test preparation resources may be accessed through the Department of Human Resources website at: <http://dhr.lacounty.info> and clicking on the Job Information Center, then clicking on Employment Test Preparation. Additional test preparation resources may be listed on the job posting.

Accreditation Information: Accredited institutions are those listed in the publications of regional, national or international accrediting agencies which are accepted by the Department of Human Resources. Publications such as American Universities and Colleges and International Handbook of Universities are acceptable references. Also acceptable, if appropriate, are degrees that have been evaluated and deemed to be equivalent to degrees from United States accredited institutions by an academic credential evaluation agency recognized by The National Association of Credential Evaluation Services or the Association of International Credential Evaluators, Inc. (AICE).

APPLICATIONS MAY BE FILED ONLINE AT:

<http://hr.lacounty.gov>

Los Angeles, CA 90010

Position #28111C
MENTAL HEALTH ADVOCATE
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MENTAL HEALTH ADVOCATE Supplemental Questionnaire

- * 1. The information you provide on this supplemental questionnaire will be evaluated and used to determine your eligibility to participate in the next phase of the examination process. Please be as specific as possible and include all information as requested. Comments such as "see resume or application" will not be considered as a response. Please note that all information is subject to verification at any time in the examination and hiring process. Falsification of any information may result in disqualification or dismissal. I UNDERSTAND THE ABOVE INFORMATION AND INSTRUCTIONS.
☐ Yes
- * 2. Do you have six months of full-time paid or volunteer experience in mental health peer advocacy, performing duties such as interacting with clients/patients concerning mental health or social service matters, answering questions and providing information about mental health, social services and disability benefits, and coordinating group facilitations?
☐ Yes
☐ No
- * 3. Please describe in detail your experience in mental health advocacy. Indicate Employer, Dates of employment, Hours worked per week, Paid or Volunteer, Type of services provided, and your duties. Indicate "N/A" if you do not have experience.
- * 4. Have you completed a recognized Peer, Parent, or Family advocate training program? If YES, please attach a copy of the training certification.
☐ Yes
☐ No
- * Required Question